OCLC ILLiad

A single interface for more efficient interlibrary loan
OCLC ILLiad™ Resource Sharing Management Software helps you automate routine interlibrary loan functions, which increases productivity and dramatically reduces paperwork. It’s a tool that lets your staff manage all of your library’s borrowing, lending and document delivery through a single, Windows-based interface. And it lets users serve themselves, via the Web.

**An efficient way to manage your entire ILL workload**

Tracking your borrowing and lending patterns is absolutely necessary to determine budgets and guide your collection development decisions. But done by hand, it can be arduous and time-consuming. OCLC ILLiad software makes it all much easier.

OCLC ILLiad is a faster, more functional, paperless alternative to traditional interlibrary loan (ILL) workflow. It improves ILL functions by consolidating all borrowing, lending and tracking capabilities into a single, customizable interface. This means your staff spends more time on user services and less on administrative paperwork. OCLC ILLiad also smoothly integrates with our core services, such as WorldCat Resource Sharing, plugging you into the world’s largest collection of shared resources.

OCLC knows how difficult it can be for libraries on budgets to maintain their own servers—it’s often impractical, technically challenging and costly. With ILLiad hosted service, OCLC takes care of all the server hardware and software components, and manages all server back-ups, system and software upgrades. This hosting option provides numerous benefits to participating libraries, including saving on server space, reducing internal technical support demands, and eliminating future costs for hardware and software upgrades.

**Faster, smarter automated ILL**

OCLC ILLiad provides a single interface to several ILL systems at once, so you can accommodate multiple library collections and consortial partnerships—without adding staff. Flexible features include:

**Automated request and notification**

OCLC ILLiad replaces traditional paper requests and notifications with e-mail messages and RSS feeds. It streamlines your workflow, so you can process more requests—and devote more time to quality assurance.

**Document delivery to the desktop**

OCLC ILLiad includes Odyssey, a sophisticated document delivery service especially for libraries. Odyssey allows staff to send and receive documents from other OCLC ILLiad libraries and non-OCLC ILLiad sites using the Odyssey stand-alone client, using a TWAIN-compliant scanner. Whether a requested journal article comes from your own remote storage unit or from somewhere else, Odyssey helps you in delivering that document to the user—in the easy-to-read PDF format—at no extra charge.

**Statistics that keep you informed**

OCLC ILLiad generates detailed reports in real time that help you efficiently track your workflow and keep your administrators up to date. Lending reports allow borrowing institutions to view current tracking information about requests sent through online systems. And the built-in tools within OCLC ILLiad let you track and monitor all requests for journal articles, which helps assure that you’re maintaining copyright compliance.
Integration options expand your reach

With OCLC ILLiad, you save time by managing all of your ILL tasks through a single, Windows-based interface. Options that complement your existing services allow even more customization for your library.

WorldCat and resource sharing

OCLC ILLiad is the only ILL management system that provides a seamless, integrated interface to both WorldCat and to WorldCat Resource Sharing. That means you can build on the ILL foundation you already have—without reengineering your entire workflow. And requests can be searched in WorldCat®, then produced on WorldCat Resource Sharing™ within OCLC ILLiad. ILL updates and request downloads are performed automatically.

FirstSearch and ILL Direct Request

Let your library users request items directly from FirstSearch®, OCLC’s online reference service, and other OpenURL-supported services. Staff can review documents for accuracy, making sure they match what the user requested. The documents can either be posted to the user’s account or submitted through OCLC Direct Request™ service and Odyssey’s trusted sender feature.

Expand service through standards-based integration

OCLC ILLiad can send and receive ILL requests with DOCLINE and many ISO ILL systems. This feature, combined with an integrated OCLC® ILL interface, provides OCLC ILLiad users with a wealth of options for interlibrary loan. OCLC ILLiad can even print out your request as an ALA form for mailing.

Set-up made easier

OCLC ILLiad includes a hosted option, which saves you hardware costs and staff time, and reduces your reliance on IT staff. With the hosted option, your OCLC ILLiad server is always monitored for availability, updated on a regular basis, and archived for recovery purposes.

On-site installation services are available from OCLC’s partner, Atlas Systems. OCLC also offers optional implementation services to ensure that the OCLC ILLiad software is implemented successfully in your library.

Simplified billing and copyright tracking

With OCLC ILLiad, a direct link to the Copyright Clearance Center Permissions Gateway provides fast, up-to-date, royalty-fee pricing for your copyright tracking. Additionally, a completely independent billing module allows you to track, pay and invoice libraries more easily.

Spotlight on the user experience

When your library staff uses OCLC ILLiad to manage your resource sharing, you’ll see increased productivity, automated statistics and less paperwork. Of course, your library staff isn’t the only group to benefit from using OCLC ILLiad. Your users will thank you for it as well.

With OCLC ILLiad, users can initiate and track their own requests from any Web browser. Once they set up their personal OCLC ILLiad accounts through your Web site, they can request materials whether they’re in the library or not.

If users find materials through OCLC’s FirstSearch or another reference service, an OpenURL resolver can automatically send a citation to OCLC ILLiad for fulfillment. The user selects the method and location of material delivery, without needing library staff to assist. It’s perfect for large, distributed campuses with multiple locations.

OCLC ILLiad tracks all your users’ requests and notifies them when requests are completed. It even shows their request status, so they can see when each item is likely to be filled. It’s a convenient feature for researchers and others who need specific articles by a certain deadline.

A Closer Look:

Designed for flexibility

OCLC ILLiad provides maximum flexibility in consolidating your library’s borrowing, lending and document delivery functions into a single system. In short, OCLC ILLiad gives you an efficient way to manage your entire ILL workload.

Comprehensive management of all your ILL activities

Eliminate costly errors caused by paper-based forms and hand-copying. With templates such as the lending request form, OCLC ILLiad offers a paperless solution to the entire ILL workflow.

For detailed information on OCLC ILLiad, including pricing, the ability to order online and preimplementation resources once you’ve ordered, please visit the OCLC Web site.

www.oclc.org/ILLiad/

To discuss additional OCLC ILLiad installation options and your library’s unique situation, call OCLC Library Services at 1-800-848-5878.

Real Successes

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End users love the simplicity. At Southeastern Louisiana University (SELU), active research faculty and eager students quickly adopted the new paperless, Web-based interlibrary loan service. “They are impressed with the system’s features and they spread the news on campus,” says Rodney Clare Jackman, Reference/Instruction Librarian at SELU’s Sims Memorial Library.

At SELU, good news traveled fast. And now, thanks to OCLC ILLiad, its interlibrary loan requests can go just as fast.
OCLC ILLiad—at a glance

Benefits

Save time by automating routine interlibrary loan functions

Do more with the same staff by freeing them from rekeying information and manually tracking requests

Improve service to end users by letting them initiate and track their ILL requests online

Eliminate ILL request paperwork, thereby reducing clutter and minimizing hand-copying errors

Features

Integrated WorldCat Resource Sharing functionality

End-user requests via FirstSearch and OpenURL-supported reference services

Electronic document delivery using Odyssey

Real-time statistics, to track workflows and quantify lenders

A single, Windows-based interface to ILL functions for staff

Web accounts for end users to submit and track their requests

NLM's DOCLINE integration—send, receive and track their requests

ISO compliance for peer-to-peer lending through ISO ILL

Z39.50 compatibility for access to OPACs and item verification

Requirements

OCLC ILLiad is a client/server solution, where the server software is maintained locally by your IT staff or hosted off-site by OCLC. Atlas Systems, an OCLC partner, provides OCLC ILLiad software development, training, on-site installation services and documentation.

Hardware for OCLC ILLiad client

- Intel Pentium 4 or greater (Pentium III 1 GHz min.)
- 512 MB RAM or greater (256 MB min.)
- Ethernet connectivity to the Internet/intranet
- Color inkjet printer highly recommended for printing labels

Software

- Windows XP Professional or Windows Vista Business
- Internet Explorer 6.0 or higher (installed but not necessarily used) for the latest SQL Server compatibility

Web Resources

www.oclc.org/ILLiad/

General OCLC ILLiad information, including case studies, additional system requirements and documentation

http://resourcesharing.webjunction.org/818/resources/discussion

An open community forum for discussing

OCLC helps libraries in more than 100 countries.

Please contact us to learn more about OCLC in your part of the world.

OCLC ILLiad procedures and optimizing services

www.atlas-sys.com/products/odyssey/

Complete information about Odyssey with download instructions and documentation

Related Services

Borrow and lend materials with libraries down the road or around the world with WorldCat resource Sharing

Create a seamless discovery-to-delivery experience for users with WorldCat Navigator

Enable request deflection by defining lending rules in the OCLC Policies Directory™

Share collection holdings information with OCLC Local Holdings service

WorldCat

When you use OCLC services such as OCLC ILLiad for interlibrary loan, you're using WorldCat, the world’s most comprehensive bibliographic database. WorldCat connects librarians, students, researchers and other library users to more than 90 million records and 4,000 years of recorded knowledge. Updated at a rate of nearly one new record every 10 seconds, WorldCat contains bibliographic records and holdings information contributed by more than 9,000 libraries around the world.

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